

# 2023 ANNUAL REPORT

JULY 1, 2022 - JUNE 30, 2023

Short-term workforce  
training through Maine's  
community colleges



A COMPREHENSIVE REPORT ON MAINE QUALITY CENTERS  
AND MAINE JOBS AND RECOVERY PLAN FUNDING

**MAINE  
QUALITY  
CENTERS**

SUPPORT FOR WORKFORCE TRAINING  
A PROGRAM OF MAINE'S COMMUNITY COLLEGES





OFFICE OF THE PRESIDENT  
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October 1, 2023

The Honorable Chip Curry, Chair  
The Honorable Tiffany Roberts, Chair  
Joint Standing Committee on Innovation, Development, Economic Advancement and Business  
c/o Legislative Information Office  
100 State House Station  
Augusta, Maine 04333

Dear Senator Curry, Representative Roberts and Members of the Joint Standing Committee on Innovation, Development, Economic Advancement and Business:

I am pleased to submit the annual report for the Maine Quality Centers as required by statute [20-A MRSA §12729](#). This report includes information on projects active during FY23 (July 1, 2022 – June 30, 2023).

The Maine Quality Centers is a program of the Maine Community College System. The program's statutory mission is "...to meet the workforce education and training needs of new and expanding businesses in the State and provide new employment and career advancement opportunities for Maine people."

We have also included a summary of the additional workforce projects we have funded through Maine Jobs & Recovery Plan (MJRP) and Harold Alfond Center for the Advancement of Maine's Workforce incumbent worker training.

If you have any questions or comments regarding this report or the Maine Quality Centers, please do not hesitate to contact me at [ddaigler@mccs.me.edu](mailto:ddaigler@mccs.me.edu).

Sincerely,

A handwritten signature in black ink, appearing to read "David Daigler", with a stylized flourish at the end.

David Daigler  
President

Enclosure





**Submitted to the 131st Maine Legislature's Joint Standing  
Committee on Innovation, Development, Economic  
Advancement and Business**

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# MAINE QUALITY CENTERS

The Maine Quality Centers (MQC), a program of the Maine Community College System, was created in 1994 by the Maine Legislature to meet the workforce education and training needs of new and expanding businesses in the state and provide new employment and career advancement opportunities for Maine people. The program provides grants to Maine employers to fund customized new hire or incumbent worker training delivered by the Maine Community College System.

Along with the information related to MQC, we have also included pre-hire workforce training programs funded by the Maine Jobs and Recovery Plan (MJRP) and incumbent worker training funded by the Harold Alfond Foundation. Together, MQC, MJRP, and Alfond Foundation funds are managed by the Harold Alfond Center for the Advancement of Maine's Workforce, which oversees short-term and workforce training efforts for Maine's community colleges.

These efforts have significantly expanded training opportunities in a three-stage continuum of training for pre-hire, entry-level occupational training (Stage 1), incumbent worker and professional development

training (Stage 2), and scholarships for individuals to continue on in a one-year certificate or two-year degree program.

MQC's statutory mission is "to meet the workforce education and training needs of new and expanding businesses in the State and provide new employment and career advancement opportunities for Maine people." The statute defines three primary purposes for the program: job creation, workforce preparation, and creating partnerships. The program's public benefit is to serve the employer's need for additional skilled workers, give trainees portable work skills to compete in today's job market, and establish and maintain relationships that support regional economic growth.

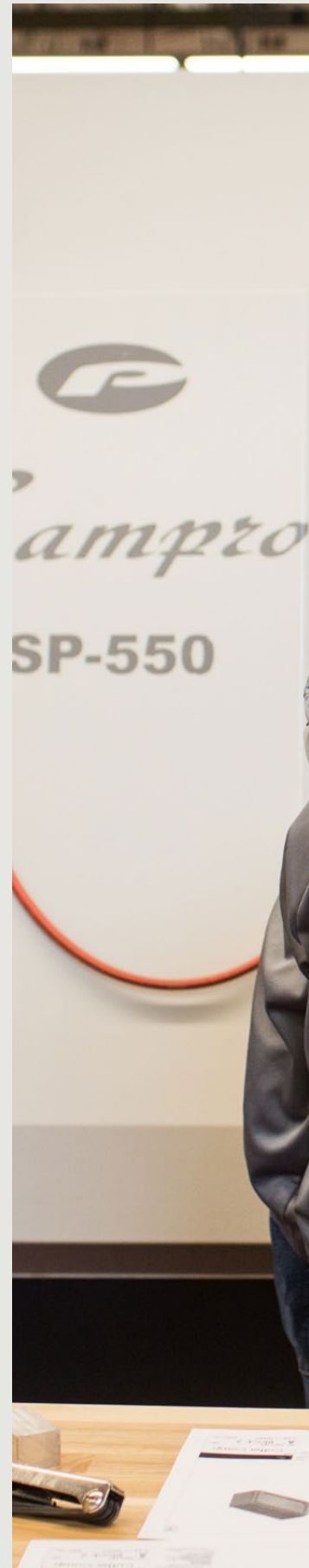
The program is managed and coordinated by a Chief Workforce Development Officer, with individual project services delivered by the system's seven colleges. Project funding supports customized training activities, as well as applicant recruitment and screening when appropriate. Most services are provided directly by a community college, although the statute provides for coordination with other education and training providers if necessary.



Short-term training programs have been designed with workforce partners across the state, ensuring learners get **exactly the skills needed** for today's workplace.

**Dan Belyea**

CHIEF WORKFORCE DEVELOPMENT OFFICER,  
HAROLD ALFOND CENTER FOR THE ADVANCEMENT OF MAINE'S WORKFORCE





## FY23 MQC PROJECT ACTIVITY

Maine Quality Centers has been bolstering Maine's workforce efforts since 1994. With a commitment to the prosperity of Maine's employers, incumbent workers, and new hires, MQC provided support through projects which were active between July 1, 2022 and June 30, 2023.

MQC's FY23 initiatives totaled \$316,317.21, which helped implement 22 new active training programs. These initiatives encompassed a diverse range of fields, designed to cater to Maine's regional needs and multifaceted industrial sectors. The scope of these projects ranged from upskilling incumbent workers to industry-designed pre-hire training.

MQC's project budget varies year-to-year. Each initiative is carefully chosen based on its prospective impact, need, and relevance to Maine's job market and is assessed for its return on investment to guarantee its cost effectiveness.

One of the tangible outcomes of FY23 efforts is the creation of 38 new jobs. These positions were embedded across various sectors and regions and Maine; each role tailored to meet the growing demands of Maine's economy.

In FY23, unemployment rates remained at historically low rates. As a result, MQC focused on career advancement opportunities, as articulated in MSRS Title 20-A, Sec. 12724 and the leading driver of programs were training efforts to further develop incumbent workers. By the close of FY23, 227 Mainers took part in training programs that will help them be more successful in their work and will help their employers be more successful and competitive.

In addition, 133 individuals began training efforts this fiscal year and will complete their training in FY24. Their success will be recognized in the FY24 Annual Report.

Since its inception, MQC has served over 300 new or expanding Maine businesses and trained 31,119 Maine residents.

# 31,119

**MAINERS TRAINED FOR NEW AND ADVANCED POSITIONS  
THROUGH MQC SINCE 1994**

Training through Maine Quality Centers utilizes four focus areas to meet the training needs of Maine's workforce



# THE MQC APPROACH

**Industry-led training that benefits Maine employees and businesses**

## MAINE'S ECONOMY BENEFITS SIGNIFICANTLY FROM A WORKFORCE THAT IS SKILLED, EDUCATED, AND TRAINED



### NEW HIRE TRAINING

MQC provides grants to Maine employers to support customized training for new and prospective hires. Projects are selected for funding based on the number of net new jobs, the skill level of the positions, wage and benefits levels, training required, possible return on public investment and other pertinent labor market considerations.

During FY23, MQC provided customized workforce training to some of Maine's largest employers as well as serving multiple small organizations with strategic statewide industry training.

Training was delivered across a wide array of industries and in a variety of "hard" and "soft" skills. Among them: supervisory skills, leadership skills, communication, customer service, lean manufacturing, welding, healthcare, food service, SERV Safe, safety, financial management, and electricity and weatherization.

### INCUMBENT WORKER TRAINING

Based on the need for greater incumbent worker training options, as identified by the 126th Maine Legislature's Joint Select Committee on Maine's Workforce and Economic Future, MQC began a pilot program in FY14 to provide training to employers' incumbent workers. Employers with over 100 employees pay 50% of the project costs, while employers with employment levels between 51 and 100 pay 25% of costs. No match is required of employers with 50 or fewer employees. Over the past nine years, this offering has served 82 Maine businesses, updating the skills of their employees.

The demand for incumbent-worker training has increased and this option will continue to be a part of the MQC grant portfolio. It has also been the catalyst for The Harold Alfond Center for the Advancement of Maine's Workforce.





## COLLEGE INITIATED PROJECTS

Community colleges that have identified areas of in-demand training for unemployed or underemployed Maine residents in their communities may also submit applications directly to MQC. Current examples of this type of project is Washington County Community College's Behavioral Health Pathways and Kennebec Valley Community College's Building Performance & Weatherization Training.

## PUT ME TO WORK

Created in the first session of the 127th Maine Legislature, the Put ME to Work program is designed to address demonstrated training needs for occupations that offer competitive wages and benefits. Projects need to include strong partnerships between business, industry and the community colleges and require a 50% cash and/or in-kind match by the employer or industry applicant. The first Put ME to Work project, in FY17, was a mechanized logging program with the Professional Logging Contractors of Maine.

**MQC was founded to support job growth, prepare individuals for the workforce, and to build partnerships.**

## BUILDING PERFORMANCE INSTITUTE

Funding was allocated to Kennebec Valley Community College for a 28-hour training program for the Building Performance and Weatherization Institute. Nine students were trained in whole-house energy efficiency inspections, learning to discern root causes of inefficiencies and recommend building science-based solutions. All participants completed the course and earned the nationally recognized BPI Building Analyst Certification, enhancing the Brooks-area community expertise in sustainable home assessments.

### KENNEBEC VALLEY COMMUNITY COLLEGE

## BEHAVIORAL HEALTH PATHWAYS

Addressing a critical community need, Washington County Community College launched the Behavior Health Pathways training program which offered both pre-hire and incumbent worker training to a cohort of 27 students. The asynchronous program design allowed statewide accessibility and three tracks: Behavioral Health Professional, Certified Recovery Coach, and Mental Health Rehabilitation Technician. Training was designed to offer credit and on-ramps into one-year certificate and two-year degree programs. 15 students entered the Behavioral Health field as a result of this training. Courses included:

- Behavioral Health Professional
- Certified Residential Medication Aide
- Personal Support Specialist
- The Science of Substance Use Disorder
- First Aid / CPR
- Mental Health First Aid
- Recovery Coach Academy
- MHRT-C

### WASHINGTON COUNTY COMMUNITY COLLEGE

# MAINE JOBS AND RECOVERY PLAN

# 204

## PROGRAMS IMPLEMENTED IN 18 MONTHS

AEMT | aquaculture | arboriculture | AWS | entrepreneurship  
| CDL | CCMA | medical coding | CNA | CNC machining  
| CompTIA | computer support | construction | dental  
assisting | early education | education technician | electric  
vehicle repair | EMS | EMT | fiber optic technician | heat  
pump installation | high pressure boiler | journeyman  
electrician | land surveyor | learning facilitator | LPN |  
manufacturing | marine design | mechanized logging  
operations | medical assistant | medical coding | medical  
records | MHRT-C | natural gas & propane | NCCER | new  
cook training | oil burner technician | paralegal | patient  
service rep | pharmacy technician | phlebotomy | production  
technology | refrigeration | respiratory therapy | ServSafe |  
surgical technology | virtual assistant | welding | and more!





The MCCS Maine Jobs and Recovery Plan initiative focuses on short-term trainings supporting industry sectors negatively impacted by COVID-19 and provides pre-hire training for 8,500 impacted Mainers seeking employment in those industry sectors.

## FREE SHORT-TERM TRAINING THAT PROVIDES MAINERS WITH INDUSTRY RECOGNIZED CREDENTIALS AND CERTIFICATIONS



MAINE  
**JOBS AND  
RECOVERY**  
PLAN

The MCCS Maine Jobs and Recovery Plan (MJRP) efforts provide short-term training opportunities for Mainers, leading to industry-recognized credentials of higher value. The Jobs Plan was approved by the Legislature in July 2021 and took effect October 18, 2021. The program became active at MCCS in December of 2021. The goal of the MCCS program is to train 8,500 Maine residents from January 1, 2022 through June 30, 2025. In 18 months, Maine's community colleges have implemented **204** programs and provided training to **2,946** individuals. As the fiscal year came to an end, MCCS had committed to fund 7,223 training opportunities for Maine people, having committed 85% of the MJRP funding. The training programs boast a 79% completion rate, which is very high in comparison to other similar programs.

### MAINE JOBS AND RECOVERY PLAN

## CAREER GATEWAYS THAT TRANSFORM LIVES



### Free training makes healthcare dream a reality

From the Philippines to the picturesque outskirts of Millinocket, Maine, Rovelyn's journey is nothing short of inspiring. With a dream of healthcare but limited local opportunities, her hope seemed distant. A Facebook ad unveiled a golden ticket: free CNA training at the Katahdin Higher Education Center, through Eastern Maine Community College. Today, not only is Rovelyn a proud CNA, but she's also climbing higher with Alford Center scholarships, setting her sights on a nursing degree.



### Free training catapults a career in dental

Katlyn felt trapped in a mundane job that barely made ends meet. Dental assisting, her true calling, seemed like a distant dream due to her lack of experience. She discovered York County Community College's game-changing free dental assisting training. In months, Katlyn transformed from an aspiring candidate to a skilled dental assistant, passionately living her dream. She credits YCCC and MJRP funding to sidestepping the financial barrier that could have held her back.



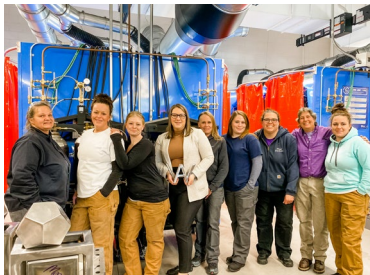
### Free training and stipend attract workers to Maine

When industry and higher education join forces, they magnetize talent to Maine. Ron and Matthew, an adventurous father-son duo from Texas, stumbled upon the opportunity they had been waiting for: free training for a role at General Dynamics - Bath Iron Works. Without a second thought, they took the leap, relocating to Maine to seize the Manufacturing Technician training at Southern Maine Community College. Within three weeks, they gained the skills to join the ranks of the legendary shipbuilder.



# PARTNERSHIPS OFFER POTENTIAL

Partnerships between industry and higher education provide the best learning experience for students. Such collaborations give students access to current industry trends, practices, and technological advances, allowing them to gain the skills needed to go to work quickly. Partnerships with employer partners are multi-faceted, from student support to classroom instruction. Building Maine’s workforce starts here.



## Central Maine’s need for welders

Central Maine Community College identified a critical industry need for welding and promptly responded by opening a welding lab, inaugurating a free three-week welding program. The initiative has done more than develop skills; it has built empowerment and inclusivity. A cohort composed entirely of women from Southern Maine Women’s Reentry Center graduated in April. Since, three women have gained union jobs welding. Recently, the welding academy held a multi-lingual cohort.



## A statewide need for oil and propane technicians

In partnership with Eastern Maine Community College, Dead River opened the Dead River Institute to offer oil and propane technician apprenticeships, oil-heat technician programs, and delivery driver training. The Institute allows students to get hands-on experience in a controlled environment. Students earn a wage under the apprenticeship model and are eligible to sit for their state licensing exam once they’ve concluded the training.



## An industry partnership to train new mechanized loggers

In partnership with Northern Maine Community College and Professional Logging Contractors of Maine, the Mechanized Logging Operations and Forest Trucking program was implemented to address the aging population of the logging industry. Students gain hands-on experience with operations and maintenance of the most current equipment available while learning harvesting laws, environmental practices, basal areas and vernal pools. Students also earn a CDL-A permit.

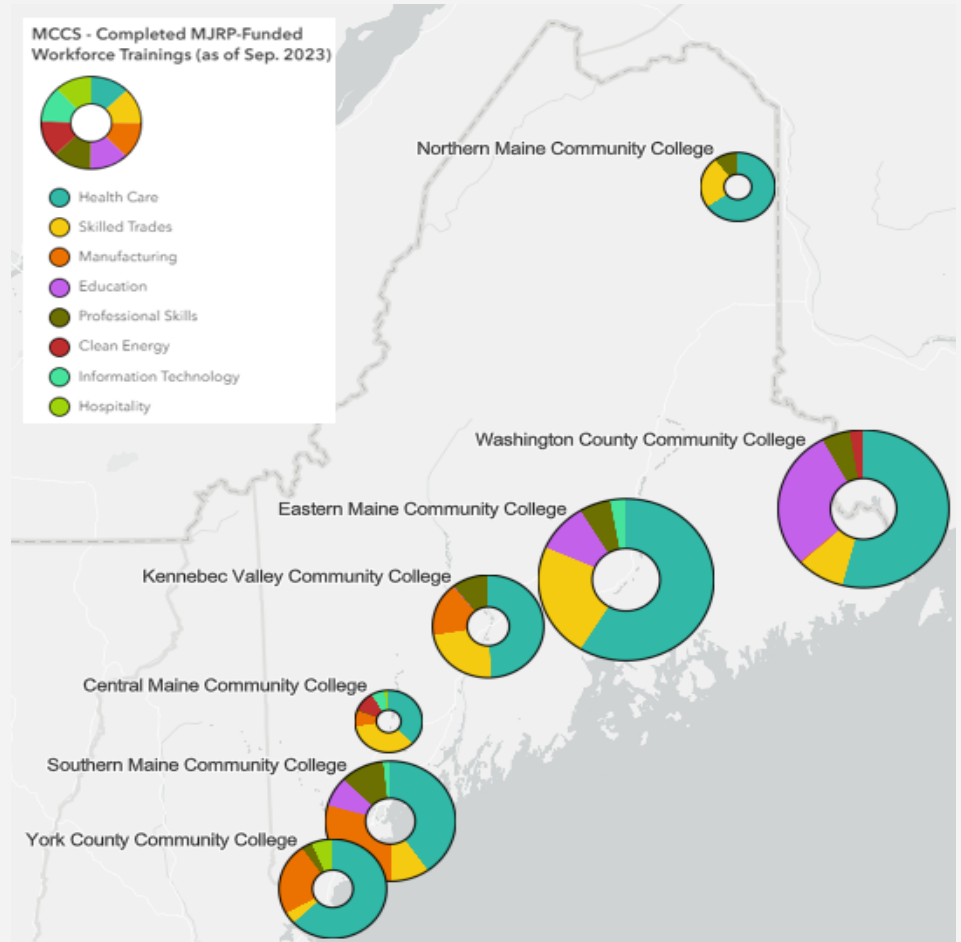


# MJRP STUDENTS BY INDUSTRY SECTORS

Industry sectors negatively impacted by COVID-19 with a high demand for workers

As of September 2023, MJRP programs trained 2,946 individuals. The total number completing programs was 2,438 students in the following sectors:

- Healthcare, 1,324;
- Green Economy, 271;
- Manufacturing, 365;
- Hospitality, 191;
- Education, 261;
- Computer Technology, 102;
- Trades, 432.



## HEALTHCARE TRAINING FOR ME

A partnership connecting Maine people to healthcare career training.

- Prioritized training includes:**
- Advanced Emergency Medical Technician
  - Behavioral Health Professional
  - Certified Clinical Supervisor
  - Certified Counseling Aide
  - Certified Dementia Care Provider
  - Certified Nursing Assistant (CNA)
  - CNA to LPN
  - Certified Residential Medication Aide (CRMA)
  - Dental Assistant
  - Direct Support Professional
  - Emergency Medical Technician (EMT)
  - Home Health Aide
  - Medical Assistant (MA)
  - Phlebotomist
  - Surgical Technologist



# HAROLD ALFOND CENTER FOR THE ADVANCEMENT OF MAINE'S WORKFORCE

JULY 1, 2022 - JUNE 30, 2023



24,000

MAINERS BY 2025

\$62 million investment in Maine's future  
over four years

The Alfond Center was created October 5, 2021 to centralize and deploy resources to help train 24,000 Mainers by 2025. Overseeing funding from Maine Quality Centers, Maine Jobs and Recovery Plan, and private investments from businesses and foundations, the Alfond Center has focused on delivering three stages of training.

### Entry-Level Pre-Hire Training

Maine Jobs and Recovery Plan funds will provide free training to **8,500** Mainers by 2025. Additionally, Maine Quality Centers will train **2,600** pre-hire and incumbent worker positions.

### Incumbent Frontline Worker Training

Funding provided by the Alfond Foundation will upskill **9,900** incumbent frontline workers by 2025.

### Scholarships

Scholarships will be provided for **3,200** Mainers to continue their education in one-year certificate or two-year degree programs through Maine's community colleges.



## Entry-Level Pre-Hire Training

204 Programs set up in 18 months  
Pathways into degree programs  
Skills to go to work immediately

## Incumbent Worker Training

Workforce Development Compact  
1,203 Maine employers  
Represents 43% of Maine's workforce

## Scholarships

Degree program  
Two classes per semester at 50% off  
Help meet Maine's goal of 60% credentials

## Responding to the needs of Maine's employers

Historically low employment rates have forced businesses to consider a variety of strategies and approaches to manage their workforce needs. The Maine Workforce Development Compact, through Maine's community colleges, helps employers invest and upskill their incumbent employees.

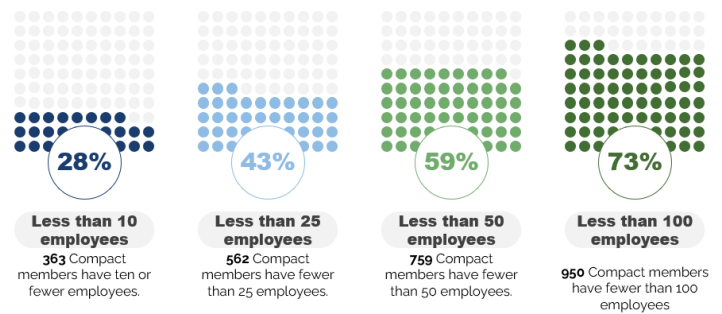
By joining the **Maine Workforce Development Compact**, businesses, associations, nonprofits, municipalities, and school districts have the ability to upgrade workers' skills through professional development that leads to career advancement, job security, and retainment. The Compact serves frontline staff, who make up 82% of Maine's workforce. Training can take place through any of Maine's community colleges or through an approved third-party vendor. Through our

grant with the Harold Alfond Foundation, the Center will provide up to a **\$1,200** match for professional development per frontline employee.

Additionally, scholarships for Maine's community colleges are available to encourage incumbent workers to continue their training in pursuit of a one-year certificate or a two-year degree. Two scholarships per semester are available to employees of Compact members who wish to earn a higher credential of value to further advance their career.

## YOUR WORKFORCE PARTNER

### Compact Member Mix



### Support for all Maine's businesses

At the Alfond Center, we passionately believe that collaboration isn't just a concept; it's our driving force. We've forged dynamic partnerships with Maine's largest employers, driving industry change. Our commitment doesn't end there. Dedicated Workforce Development Coordinators offer a guiding hand to the State's smaller employers - the businesses that are often overlooked and are without the HR and training resources of larger entities. A significant 59 percent of our Compact employers have less than 50 employees; 28 percent have fewer than ten. Together, we're changing the landscape of the workforce, one student at a time.

**52%**

of incumbent worker trainees have a high school diploma, but no degree

**1,203**

employer partnerships through the Compact, representing **272,717** Maine workers

**62%**

of incumbent worker trainees are over the age of **35**

**95%**

of learners would recommend the training they took to others

**67%**

of students indicated they are continuing education after their training

# APPENDIX

# MQC FY23 PROJECTS & TRAINEES



Campus	Business Location	Business Served	Currently in Training	Number of Trainees	New Hires	MQC	Total Expenses
CMCC	Auburn	Auburn Manufacturing-14682**	7	3		\$ -	\$ -
CMCC	Auburn	Educator Pathway Program-14679**	63			\$ 15,547.22	\$ 15,547.22
CMCC	Auburn area	NCCER Core and Carpentry-14675*		5	14	\$ 10,087.55	\$ 10,087.55
KVCC	Brooks	Building Performance & Weatherization Training--14676*		9	0	\$ 18,480.00	\$ 18,480.00
KVCC	Fairfield	CNA-NLH-14623		17	0	\$ 38,917.66	\$ 38,917.66
KVCC	Winslow	Mid-State Machine-14556*		5	5	\$ -	\$ -
MCCS	State-wide	Welcome ME Badge		61	0	\$ -	\$ -
WCCC	Live & Hybrid	Behavioral Health Pathways-14670*		27	15	\$ 14,425.94	\$ 14,425.94
WCCC	Pleasant Point	Construction Essentials-14667*		0	0	\$ 311.59	\$ 311.59
WCCC	Baileyville	Electro-Mechanical-14680**	13			\$ 12,900.20	\$ 12,900.20
WCCC	Online	Logistics Training-14672*		6	0	\$ 22,107.23	\$ 22,107.23
WCCC	Online, NMCC & EMCC	Nursing Courses-14678		3	0	\$ 401.71	\$ 401.71
WCCC	Online	Substance Use Disorder & Recovery-14654 (PMTW)*		4	4	\$ -	\$ -
YCCC	Wells	Maine Diner Apprenticeship		0	0	\$ 4,958.55	\$ 4,958.55
YCCC	Online/Wells	Phlebotomy-14603*		0	0	\$ 5,880.07	\$ 5,880.07
YCCC	Sanford	Pratt & Whitney-Additional Foundations-14422**	38	56		\$ 101,419.23	\$ 101,419.23
YCCC	Online/Wells	Pratt & Whitney Apprenticeship-14230**	19			\$ 39,318.66	\$ 39,318.66
YCCC	Sanford	Pratt & Whitney-Foundations of Machining-14370		34	0	\$ 22,761.06	\$ 22,761.06
		<b>Totals</b>	<b>140</b>	<b>230</b>	<b>38</b>	<b>\$ 307,516.67</b>	<b>\$ 307,516.67</b>

If additional information is needed please contact David Daigler at [ddaigler@mccs.me.edu](mailto:ddaigler@mccs.me.edu)

\* Preparation Fees/Training in FY22 and continued into FY23

\*\* Preparation Fees/Training in FY23 and continued into FY24



# MJRP PROJECTS BY COLLEGE

## APPENDIX

College	Project	Fiscal Year	Approved # of Trainees	Enrolled	Completers
<b>CENTRAL MAINE COMMUNITY COLLEGE</b>					
CMCC	Basic Life Support/CPR Training	2023	24	32	32
CMCC	Basic Life Support/CPR Training Cohort #2-7		36		
CMCC	Behavioral Health Provider	2023	32	18	4
CMCC	Broadband Technician Cohort#1-10	2024	200		
CMCC	CDL-Cohort #1 (revised app)	2024-2025	50		
CMCC	CETP Gas Training	2023-2024	18		
CMCC	Child Development Associate Cohort#6	2023-2024	20		
CMCC	CNA Cohort #1-4	2023	32	12	8
CMCC	CNA-Lincoln Health-Cohort#5-8	2023	40	6	6
CMCC	CNA-Cohort#9-12	2023-2024	40		
CMCC	CompTIA IT Bundle & Equipment Cohort#1-2	2023	30		
CMCC	CompTIA IT Bundle Cohort#3-4	2024-2025	30		
CMCC	CompTIA Network+ Cohort#1-3	2023	45	4	3
CMCC	CompTIA Network+ Cohort#4-6	2024-2025	45		
CMCC	CompTIA Security+ Cohort#1-3	2023	45	9	5
CMCC	CompTIA Security+ Cohort#4-6	2024-2025	45		
CMCC	Computer Support	2022-2024	90		
CMCC	Heat Pump Installer	2022-2023	32		
CMCC	Heat Pump Installer Cohort #2	2023-2024	32	36	19
CMCC	Heat Pump Installer Cohort #3	2023-2024	60		
CMCC	High Pressure Boiler Operator (Multiple Cohorts)	2022-2023	24	20	15
CMCC	High Pressure Boiler Operator-Cohort #3-4	2023	24	19	19
CMCC	High Pressure Boiler Operator-Cohort #5-8	2024	48		
CMCC	JMG-Phlebotomy Cohort#1	2024	11		
CMCC	JMG-Security+ Cohort#1	2024	16		
CMCC	JMG Welding Cohort#1	2024	7		
CMCC	Journeyman (Revised)	2024	20		
CMCC	Land Surveying Cohort#1-4 (Multiple Cohorts)	2022	48	29	29
CMCC	Land Surveying Cohort#5-7	2023-2024	36		
CMCC	Medical Assisting Cohort#1-2	2024	24		
CMCC	NCCER	2023	30	15	15
CMCC	Pharmacy Technician	2022-2023	40	4	0
CMCC	Pharmacy Technician Cohort#2-3	2024-2025	40		
CMCC	Phlebotomy (Multiple Cohorts)	2022-2023	48	34	34
CMCC	Phlebotomy-Cohort #2-5	2023-2024	48	2	
CMCC	Phlebotomy-Cohort #6-9	2024	48		
CMCC	Refrigeration	2022-2023	32	16	14
CMCC	Refrigeration Cohort #2	2023	64	6	6
CMCC	ServSafe	2023-2024	80		
CMCC	TIPS-Alcohol & Seller training	2023	14	7	7
CMCC	Welding	2022-2023	260	30	27
CMCC	Welding-Cohort #2 (Night)	2023	60	10	
<b>Totals</b>			<b>1968</b>	<b>309</b>	<b>243</b>
<b>EASTERN MAINE COMMUNITY COLLEGE</b>					
EMCC	AEMT	2024	16		
EMCC	Automotive Technician	2024-2025	30		
EMCC	CNA-Dover Cohort#2	2023	10	7	6
EMCC	CNA-Dover Cohort #3	2023-2024	10		
EMCC	CNA Cohort #4	2024	10		
EMCC	Culinary Bootcamps (NEVER RAN TRAINING)	2023	30		
EMCC	Electric Vehicle (NEVER RAN TRAINING)	2023	20		
EMCC	Electrician Technologist & Equipment	2022-2023	20	11	6
EMCC	Electrician-Cohort #2	2023-2024	20		
EMCC	Emergency Telecommunicator Cohort#1-2	2024	40		
EMCC	EMS-KHEC with equipment	2023	16	18	14
EMCC	EMS-Waldo with United Training	2023	20	10	6
EMCC	EMS-Cohort #3	2023-2024	20		
EMCC	EMS- Cohort 4-8- with United	2023-2024	121	121	121
EMCC	JMG Healthcare Exploration	2024	15		
EMCC	Learning Facilitator Cohort#1-2	2022-2023	40	40	36
EMCC	Learning Facilitator Cohort#3-7	2024	100		
EMCC	Medical Administrative Assistant Remote Worker	2024	40		
EMCC	Medical Assisting-Cohort #1	2022-2023	20	20	7
EMCC	Medical Assisting & Equipment-Cohort #2-Waldo	2023-2024	20	18	
EMCC	Medical Assisting-Cohort #3	2023-2024	20	18	
EMCC	Medical Assisting-Cohort#4-Katahdin	2023-2024	12		
EMCC	Medical Records	2022-2023	30	27	13
EMCC	Medical Records (May-September 2022)	2022-2023	25	26	13
EMCC	Oil Burner Technology	2023	12	15	12
EMCC	Phlebotomy-Cohort #1	2022-2023	24	22	15
EMCC	Phlebotomy-Cohort #2 (June-August)	2022-2023	12	12	9
EMCC	Phlebotomy-Cohort #3 (Nov-Dec)	2023	20	21	16

# MJRP PROJECTS BY COLLEGE

College	Project	Fiscal Year	Approved # of Trainees	Enrolled	Completers
EMCC	Phlebotomy-Cohort #4	2023	30	32	22
EMCC	Phlebotomy-Cohort #5-6	2023-2024	20		
EMCC	Phlebotomy-Cohort #7-8	2024	40		
EMCC	Propane Gas Technician	2023	12	12	12
EMCC	Propane & Natural Gas Cohort #2	2023-2024	12	13	12
EMCC	Surgical Technician	2022-2023	12	13	7
<b>Totals</b>			<b>853</b>	<b>456</b>	<b>327</b>
College	Project	Fiscal Year	Approved # of Trainees	Enrolled	Completers
<b>KENNEBEC VALLEY COMMUNITY COLLEGE</b>					
KVCC	Aluminum Welding	2023/2024	96		
KVCC	Basic EMT	2023	64	42	14
KVCC	Basic EMT-Northern Somerset	2023	24	24	13
KVCC	Basic EMT (Northern Light)	2023	28	28	
KVCC	Basic EMT training (NLH)	2022-2023	20	15	12
KVCC	Basic EMT Cohort #5-20	2024-2025	224		
KVCC	Business Entrepreneurship	2023-2024	75		
KVCC	Class A CDL	2024-2025	20		
KVCC	Class B CDL	2023	72	43	11
KVCC	Class B CDL Cohort #2	2024	60		
KVCC	CNA	2023-2025	60	11	
KVCC	CNA-Cohort #2-9	2024-2025	80		
KVCC	Electrical Technology	2022	20	22	
KVCC	Electrical Technology-Cohort #2	2024-2025	20		
KVCC	Extrusion & Leadership Training	2023	10	7	7
KVCC	High Pressure Boiler Training	2023-2024	28		
KVCC	Lead Safety Training	2022-2023	25	23	23
KVCC	Medical Assistant-Cohort #1 (Gray-New Gloucester)	2022-2023	18	15	15
KVCC	Medical Assisting-Cohort #2	2023-2024	20	8	
KVCC	Medical Assisting-Cohort #3-6	2023-2024	40		
KVCC	MHRT-C	2023	20	18	
KVCC	MHRT-C Cohort #2	2023-2024	20	11	
KVCC	Oil Burner Technician	2024	24		
KVCC	Phlebotomy	2022-2023	10	9	9
KVCC	Phlebotomy-Fall 2022	2023	20	6	
KVCC	Phlebotomy-Cohort#3-5	2024-2025	30		
KVCC	PMT-Operator (Formtek)	2022-2023	12	12	12
KVCC	PMT Operator-Cohort #2	2023	20		
KVCC	PMT Operator-Cohort #3	2023-2024	24		
KVCC	PMT Operator-Cohort #4-6	2024-2025	36		
KVCC	Respiratory Therapy	2023	48	21	20
KVCC	Virtual Assistant Training-Remote	2023-2024	45	14	14
<b>Totals</b>			<b>1217</b>	<b>329</b>	<b>150</b>
College	Project	Fiscal Year	Approved # of Trainees	Enrolled	Completers
<b>NORTHERN MAINE COMMUNITY COLLEGE</b>					
NMCC	CDL-Class A & B (3 cohorts of 15)	2022	45	42	41
NMCC	CDL-Cohort #2	2023	15	14	14
NMCC	CDL-Cohort #3	2023	75		
NMCC	CDL-Cohort#4	2024	16		
NMCC	EMS-Patten	2022	15	17	10
NMCC	Mechanized Logging	2022-2023	15	10	9
NMCC	Mechanized Logging-Equipment	2022-2023			
NMCC	Mechanized Logging-Cohort #2	2023-2024	30		
NMCC	Medical Coding	2023-2024	72	48	
<b>Totals</b>			<b>283</b>	<b>131</b>	<b>74</b>



College	Project	Fiscal Year	Approved # of Trainees	Enrolled	Completers
<b>SOUTHERN MAINE COMMUNITY COLLEGE</b>					
SMCC	AEMT	2023	16	16	16
SMCC	Arboriculture	2023-2024	20		
SMCC	AWS-Cloud Developer Training	2023	15	18	17
SMCC	BIW-Manufacturing (16 cohorts of 10)	2022-2023	160	7	7
SMCC	Construction Institute Cohort #1	2022	10	9	9
SMCC	Construction Institute Cohort #2	2023	12	7	7
SMCC	Construction Institute Cohort #3	2023	12	20	20
SMCC	Construction Institute Cohort #4	2024	12		
SMCC	Direct Support Professional	2023-2024	100		
SMCC	Educator Apprentice Program	2023-2024	12		
SMCC	Educator Apprentice Program-Cohort #2	2023-2024	14	8	
SMCC	Educator Apprentice Program-Cohort # 3 (MSAD 15)	2023-2024	12		
SMCC	Educator Apprentice Program-Cohort #4-6	2024	36		
SMCC	Electric Vehicle Repair	2023-2024	36		
SMCC	EMT-Chegeague Island	2022	12	12	8
SMCC	EMT-Fall 2022	2023-2024	41	9	
SMCC	EMT-Summer Application	2022	16	16	13
SMCC	EMT-Cohort#4-6	2024-2025	48		
SMCC	JMG Summer Academy-CNA Cohort#1	2024	16		
SMCC	JMG Summer Academy-Manufacturing Technician Cohort#1	2024	2		
SMCC	JMG Summer Academy-Phlebotomy Cohort#1	2024	2		
SMCC	LPN Prerequisites	2023-2024	24		
SMCC	OSHA & Leadership Training	2023-2024	500		
SMCC	Marine Design-January-April 2022-Cohort #1	2022	24	25	25
SMCC	Marine Design-July 2022-Cohort #2	2023	48	25	25
SMCC	Marine Design-Cohort #3-8	2023-2024	60	12	
SMCC	Medical Assistant	2022-2023	16	13	6
SMCC	Medical Assistant Cohort #2	2023-2024	64	14	
SMCC	Medical Assistant Cohort #3-6	2024	64		
SMCC	Oil Burner Technician	2023	8	5	5
SMCC	Oil Burner Technician Cohort #2	2023	6	5	5
SMCC	Oil Burner Technician Cohort #3	2024	10		
SMCC	Paralegal Certificate (training every 14 weeks) (MOA & Budget never signed)	2023	20		
SMCC	Pharmacy Technician	2023	15		
SMCC	Phlebotomy	2023	140	10	
SMCC	Radiology Technologist Assistant Cohort#1-2	2024	20		
SMCC	Respiratory Therapy Cohort #1	2024	20		
SMCC	Roofing Technician	2023	16		
SMCC	Sterile Processing	2023-2024	12	13	
SMCC	Supervisor Trainings-Food & Beverage	2022	15	11	11
SMCC	Surgical Technology	2022-2023	32	16	
SMCC	Surgical Technology-Cohort #2 (Spring 2023)	2023-2025	44	20	
SMCC	TEAS Prep Course	2022-2023	60	22	22
SMCC	Yamaha University	2022	12	9	9
SMCC	Yamaha University	2023	12		
<b>Totals</b>			<b>1846</b>	<b>306</b>	<b>189</b>
<b>WASHINGTON COUNTY COMMUNITY COLLEGE</b>					
WCCC	Aquaculture	2023	20	0	0
WCCC	CDL Bus Driver Training	2022-2023	20	18	9
WCCC	CDL Class A & B	2023	50	29	29
WCCC	CDL Class A & B	2024	68		
WCCC	Certified Clinical Medical Assistant (CCMA)	2022-2023	24	12	5
WCCC	Certified Medical Coder	2022-2023	20	20	11
WCCC	Certified Medical Coder-FY23	2023	20	19	7
WCCC	Early Education/Education Training	2022-2023	50	82	
WCCC	Education Technician	2023-2024	50		
WCCC	Educational Trip Leader	2023-2024	48		
WCCC	EMT	2023	16	21	16
WCCC	EMT-Cohort #2-4	2023-2024	48		
WCCC	Fiber Optic Technician	2023	12	10	5

# MJRP PROJECTS BY COLLEGE

College	Project	Fiscal Year	Approved # of Trainees	Enrolled	Completers
WCCC	First Responder EV	2023-2024	48		
WCCC	Health Occupations Pathway	2023	50	23	15
WCCC	Heat Pump Installer/Repairer	2023-2024	20	9	
WCCC	Hybrid Electric Vehicle Technician & Equipment (Multiple Cohorts)	2022-2023	72	25	12
WCCC	Logistics & Supply Chain Management	2024	25		
WCCC	Mechanical Technician	2024-2025	60		
WCCC	MHRT-C	2023	25	26	10
WCCC	Natural Gas & Propane	2023	10	9	6
WCCC	Natural Gas & Propane Cohort#2	2024	20		
WCCC	Patient Service Rep I & II	2022-2023	25	22	18
WCCC	Patient Service Rep Cohort#2	2024	25		
WCCC	Production Technology & Equipment	2023	72		
<b>Totals</b>			<b>898</b>	<b>325</b>	<b>143</b>

College	Project	Fiscal Year	Approved # of Trainees	Enrolled	Completers
<b>YORK COUNTY COMMUNITY COLLEGE</b>					
YCCC	AEMT and equipment	2022-2023	16	13	9
YCCC	AEMT Cohort #2	2023-2024	16		
YCCC	CNC-Cohort #1	2022	12	12	12
YCCC	CNC-Cohort #2 (Fall 2022)	2023	12	12	12
YCCC	CNC-Cohort #3 (Spring 2023)	2023	12	11	10
YCCC	CNC-Cohort#4 (Fall 2023)	2024	12		
YCCC	Dental Assisting-Cohort #1	2022	12	11	8
YCCC	Dental Assisting-Cohort #2 (Fall 2022)	2023	12	12	11
YCCC	Dental Assisting-Cohort #3 (Spring 2023)	2023	12	12	10
YCCC	Dental Assisting-Cohort #4 (Fall 2023)	2024	12		
YCCC	Electrical	2022-2023	20		
YCCC	Electrical Cohort #2	2024	20		
YCCC	EMT-Cohort # 1 (Fall 2022)	2023	16	14	10
YCCC	EMT-Cohort #2 (Spring 2023)	2023	16	13	
YCCC	EMT-Cohort#3 (Fall 2023)	2024	16		
YCCC	EMT-ACLS & PALS training bundle	2024	12		
YCCC	Expanded Function Dental Assistants	2023-2024	10		
YCCC	Medical Assisting-Cohort#1	2022	18	11	11
YCCC	Medical Assisting-Cohort #2 (Fall 2022)	2023	18	17	17
YCCC	Medical Assisting-Cohort #3 (Spring 2023)	2023-2024	18	17	
YCCC	Medical Assisting Apprenticeship-Cohort#4 (Fall 2023)	2024	18		
YCCC	New Cook Training-Cohort #1	2022	10	7	7
YCCC	New Cook Training-Cohort #2	2023	40	22	22
YCCC	New Cook Training-Cohort#3-5	2024	30		
YCCC	Pharmacy Technician-Cohort #1	2022-2023	16	14	13
YCCC	Pharmacy Technician-Cohort #2 (Fall 2022)	2023	16	12	13
YCCC	Pharmacy Technician-Cohort #3 (Spring 2023)	2023-2024	16	13	
YCCC	Pharmacy Technician-Cohort #4 (Fall 2023)	2024	16		
YCCC	Phlebotomy-Cohort #1	2023-2024	20		
YCCC	ServSafe	2023	60	19	19
YCCC	Welding	2023-2024	12		
<b>Totals</b>			<b>546</b>	<b>242</b>	<b>184</b>

	Approved # of Trainees	Enrolled	Completers
<b>MJRP TOTALS</b>	<b>7,611</b>	<b>2,098</b>	<b>1,310</b>



The success of workforce students is intrinsically linked to the prosperity of their families and future generations. As students succeed, they pave the way to access greater opportunities and uplift subsequent generations.

# SUCCESS STORIES

## SHORT-TERM PRE-HIRE TRAINING



### Leading the way for new electricians

Fine completed EMCC's first Electrician's Technology Program in the Spring of 2023, with not only an exemplary GPA, but also tremendous growth as she emerged as a role model, mentor and leader among her peers in the program. She also served as a spokesperson representing all of workforce at meetings with staff from the Governor's office, talking with administrators from MCCS, discussing students needs with funding partners, and serving as an advocate for other students by providing them with advice, help, and hope.



### Commercial driving offers first time benefits

Jessica, at the age of 36, embarked on a transformative journey that shifted the trajectory of her professional life. For years, she had meandered through a medley of odd jobs, never truly finding stability or a passion for the work she was doing. However, recognizing the high demand for commercial drivers, she enrolled in a CDL training program at KVCC. This decision proved to be a pivotal moment in her career. Upon completion, she quickly secured a position, that for the first time, provided her will full benefits. It was a testament to Jessica's resilience and adaptability, showcasing that it's never too late to change paths and seek out new opportunities.



### The pandemic offers a new career

Olga was one of the millions who lost her job when the COVID-19 pandemic swept across the world. While the change was initially demoralizing, she viewed the setback as an opportunity to pivot towards her dream of a career in healthcare. Upon seeing an ad about a free phlebotomy training at SMCC, she took the leap and soon found herself working as a phlebotomist at NORDX. Recognizing her proficiency and passion, she quickly advanced to a lab technician and is now instructing new students in the phlebotomy program she took at SMCC. Today, fueled by scholarships from the Harold Alfond Foundation, she is pursuing a degree in health sciences.



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