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**VOA Northern New England is a community-based housing and social service nonprofit organization.**

With more than 30 programs in Northern New England, we strive to end homelessness, offer residential care for persons with disabilities, provide affordable housing for youth and older adults, and grant a second chance for adults involved in the criminal justice system.

VOA is a faith-based movement organized to reach and uplift all people and measures its success in positive changes in the lives of individuals and communities we serve. For more information, visit us at [www.voanne.org](http://www.voanne.org).

## ENDING VETERAN HOMELESSNESS

At VOA Northern New England, we have made it a focus to help veterans. Through our veterans' programs and our partnerships with other veteran-serving organizations across Maine, VOA connects veterans and their families with services and assistance to meet each individual's specific needs. VOA serves veterans experiencing homelessness with:

- Outreach to veterans living in shelters and on the streets.
- Safe, supportive housing.
- Transition services.
- Career counseling to help veterans ready themselves for employment.
- Access to health, behavioral and substance abuse services.
- Gender specific, cognitive-behavioral programming and support.

We're committed to ending homelessness for the men and women of our region who served their county — and to helping all our veterans come "all the way home."



**Arthur B. Huot House**  
**10 Units**  
335 Lincoln Street  
Saco, Maine



**Veterans Career House**  
**8 Units**  
482 West Street  
Biddeford, Maine



**Cabin in the Woods**  
**21 Units**  
4 Eagle Drive  
Chelsea, Maine

## HOMELESS SERVICES TO YOUTH AND PERSONS IN REENTRY

VOA Northern New England offers additional supportive services and housing supports for youth experiencing homelessness and adults reentering community life after incarceration.

### RAPID REHOUSING PROGRAM FOR YOUTH (Maine's Youth Homelessness Demonstration Project)

VOA offers a rapid rehousing program for young adults (ages 18-24) that are experiencing homelessness in the Mid-Coast region and York County. This program offers youth experiencing homelessness with rapid access to permanent housing (in partnership with private landlords willing to accept rental vouchers), short- to medium-term financial assistance, and social support services to achieve housing stability and linkages to employment and community resources. This program has been recently established under the Maine Youth Homelessness Demonstration Project (funded by HUD) and continues to evolve our approaches to assisting young adults.

### SECOND CHANCE MOBILE CASE MANAGEMENT SERVICES FOR ADULTS IN RECOVERY

Project Restoration provides post release case management services for up to a year for individuals reentering the community in Waldo and Knox Counties after periods of incarceration. The program offers substance use counseling, recovery coaching and transportation. Case managers connect program participants to healthcare prior to release, and to housing and employment post release with the goal of reducing recidivism, increasing public safety, and improving quality of life.



## AFFORDABLE HOUSING

VOA Northern New England is focusing on our region's housing crisis and prioritizing the development of affordable housing. Too many neighbors are facing struggles and it is time to bring them home!

As we come out of the COVID pandemic, we are faced with a crushing housing crisis that is impacting every community in New England. The median home in Maine now costs \$345,000 (March 2022), up from \$256,000 in 2020. Many families realize they may never be able to buy a home. In a January 2022 survey of homelessness in Maine, 3,445 persons were found to be experiencing homelessness, especially for persons experiencing long-term homelessness, persons with disabilities, victims of domestic violence, and veterans.

For nearly 30 years, VOA has been developing and managing affordable housing programs focused on low-income aging citizens in Maine and New Hampshire.



**Bayview Heights**  
**59 Units**  
158 North Street  
Portland, Maine



**Edward J. Reynolds House**  
**32 Units**  
33 Booth Drive  
Belfast, Maine



**The Country Villa**  
**28 Units**  
509 Kenduskeag Avenue  
Bangor, Maine



**Fay Garman House**  
**11 Units**  
89 Central Avenue  
Peaks Island, Maine



**Margaret Chase Smith House**  
**44 Units**  
7 Ridge Road, Suite 5  
Augusta, Maine



**Richard Brown House**  
**32 Units**  
142 South Village Road  
Loudon, NH 03307



**Miller Square on Harlow**  
**54 Units**  
315 Harlow Street  
Bangor, Maine



**Rocky Coast House**  
**31 Units**  
124 Booker Street  
Thomaston, Maine



**Paul Hazelton Houses I & II**  
**66 Units**  
7 Smith Lane  
Saco, Maine



**Westrum House**  
**27 Units**  
22 Union Park  
Topsham, Maine



**Penobscot River House**  
**80 Units**  
120 Main Street  
Old Town, Maine

## BEHAVIORAL HEALTH COMMUNITY HOUSING

VOA Northern New England's goal is to help break the cycle of hospitalization and homelessness and create a path to self-realization and community engagement. We serve individuals who are 18 years or older and who have been diagnosed with persistent mental illness, intellectual and developmental disabilities, or co-occurring conditions.

Our high-quality, community residential homes provide 24-hour supervision by trained support staff. The professional staff respond to the self-care needs of the residents by coaching them to be self-sufficient and independent to the extent of their capabilities. We use evidence-based programming to foster new thinking, attitudes and behaviors that lead to positive personal changes, independence, maturity, and increased self-determination.

Further, VOA offers a recovery housing program for men making the difficult journey towards sobriety and who historically have little community support.



**Beach Street Residence**  
**6 Units**  
255 Beach Street  
Saco, Maine



**Parish House**  
**6 Units**  
27 Kennebec Street  
Bar Harbor, Maine



**IRT North**  
**8 Units**  
113 & 115 Center Street  
Bangor, Maine



**Sawyer Street Residence**  
**7 Units**  
388 Sawyer Street  
South Portland, Maine



**IRT South**  
**8 Units**  
5 Vine Street  
Biddeford, Maine



**Sea Haven at Harbor Place**  
**6 Units**  
80B High Street  
Belfast, Maine



**Treasure House at Harbor Place**  
**6 Units**  
80A High Street  
Belfast, Maine



**West Side Place A & B**  
**6 Units**  
74 Larkin Street  
Bangor, Maine



**Twilight Drive Recovery House**  
**6 Units**  
4 Twilight Drive  
Scarborough, Maine





## Veterans Services

### *One homeless veteran is one too many*

Homeless veterans make up 6% of the documented homeless population in Maine that statistic needs to change. VOA works tirelessly to find ways to shelter and care for the men and women who have served our country.

Every day in Northern New England, hundreds of veterans, hometown heroes who served their country, are being served at food pantries, living in shelters, under bridges, and in encampments. VOA offers a wide range of proven services to help veterans overcome physical and mental traumas and reestablish lives in the community.

Since 2001, we have been serving homeless veterans with outreach to veterans living in shelters and on the streets; offering safe, supportive housing; transition services and career counseling to help veterans ready themselves for employment; access to health, behavioral and substance abuse services; and gender specific, cognitive-behavioral programming and support.



Our current programming includes transitional housing for ten men and women at the **Arthur B. Huot House** in Saco and for eight men at the **Veterans Career House** in Biddeford. We also provide permanent housing for 21 men and women at **Cabin in the Woods**, built on 11 acres adjacent to the Togus VA Medical Center. **Veteran Services Community Case Management** serves veterans who have recently come out of homelessness or are about to become homeless for 6 – 8 months and need assistance to overcome the barriers that have caused their homelessness so that may retain their housing and prevent homelessness.

## BIOGRAPHY

### **RICHARD A. HOOKS WAYMAN**

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Richard Hooks Wayman serves as the President and CEO for Volunteers of America Northern New England ([www.voanne.org](http://www.voanne.org)), a nonprofit organization offering affordable housing, residential treatment and community based social services in Maine and New Hampshire.

Prior to his tenure at Volunteers of America, Richard served as the National Executive Director for the Children's Defense Fund in Washington, D.C. Additionally, Richard was the CEO of LUK, Inc., a regional child welfare agency in Massachusetts, was the Executive Director of a statewide supportive housing in Minnesota, and served as the Senior Youth Policy Analyst for the National Alliance to End Homelessness in Washington, D.C. He authored the Minnesota Runaway and Homeless Youth Act and helped launch the nation's first Host Home program for LGBTQ homeless youth in Minneapolis, serving as one of their first host homes. Rich attended the University of Iowa College of Law, graduating with a Juris Doctor in 1992 and is a member of the American Bar Association's Commission on Homelessness and Poverty.

Rich and his husband (Aaron) have six adoptive children and live in Portland, Maine.